

Youth Development

FAQ's

Sd 6-13-18

1. How much does Kids' Safari & Latitude cost?

\$63.00 Full Time: Before & After weekly fee, per child (includes snack only).

\$43.00 Part Time: Before or After only weekly fee, per child (includes PM snack only) Note: Latitude is afternoons only

\$13.00 Drop-in: Before or After school visit per child (includes PM snack)

\$30.00 Annual Registration Fee per child

2. How do I enroll in Kids' Safari or Latitude?

Step 1: Contact the Youth Specialist and complete an enrollment request form

Step 2: Your Youth Specialist will contact you to complete enrollment paperwork and register in Eleyo

Step 3: Pay \$30.00, Annual Registration Fee per child and 1st week's fee prior to the start date

3. How long does it take to get enrolled? Can my child start immediately?

The enrollment process takes a minimum of 24 to 48 hours to complete. Children can only begin attending when the the enrollment process is completely finished.

4. Once I complete a contract in Eleyo can my child start?

Your child can begin attending after you have completed the three steps of enrollment and you received an email indicating that your contract has been approved.

5. How do I know when my contract has been approved and my child can start?

Your child can start when you receive an email saying your contract is approved .

6. I was enrolled in Kids' Safari/Latitude last year. Am I automatically enrolled for the new school year?

No, you need to re-enroll for each school year.

7. How do I change my contract?

Parents needing to change services (i.e. enrolled in part time but needing full time services) should provide a minimum of one week advance written notification to their Youth Specialist, and create a new contract in Eleyo. Contract changes must start at the beginning of the week and has to be approved prior to beginning.

8. I no longer need before and after school services. What do I need to do to cancel services?

*Parents are to provide a minimum of one week advance written notification to their Youth Specialist, **as well as cancelling their contract in Eleyo**. All outstanding debt that has accrued prior to withdrawing from the program must be resolved. Weekly fees will continue to be assessed to your account until written notification is received.*

Note: All unpaid balances remain on our records. To be eligible to re-enroll in any Kids' Safari, Latitude, or Early Education program all balances must be paid in full. If an account remains unpaid it will be turned over to a collection agency to pursue all available means to collect.

9. How do I make changes to the authorized pick-ups for my child?

You will speak with your Youth Specialist to update the authorized pick-ups on your emergency card. The Youth Specialist will then update the authorized pick-ups in Eleyo.

10. How do I sign-up for my child to attend on a Non School Day?

Parents must sign up using Eleyo for the non school day they wish to attend before the deadline. After the deadline non school day registration will close and you will no longer be able to sign up using Eleyo. Parents wanting to enroll after the deadline will need to contact their home school Youth Specialist to see if space is available to attend, space is not guaranteed after the deadline. All accounts will be billed according to who is signed up for services regardless of attendance.

Note: Students who show up for full day services and have not been signed up in advance will not be allowed to stay.

11. Where does my child go on Non School Days?

Kids' Safari & Latitude Open Locations	Following Schools are open at a Combined Location
Blackburn	Benton, Little Blue, Mill Creek, Ott, Randall, & Spring Branch
Korte	Bryant, Fairmount, Mallinson, Procter, Sugar Creek, & Three Trails
Sycamore Hills (Latitude* combines here)	Glendale, Luff, Santa Fe, & William Southern Bingham, Bridger, & Pioneer Ridge

*Note: Latitude is closed on snow days!

12. When are the sign-up deadlines for Non School days?

<i>Non-School Day</i>	<i>Kids' Safari/Latitude</i>	<i>Sign-up Cut off Date</i>
August 9-15 2018	Closed	N/A
September 3, 2018	Closed	N/A
September 28, 2018	OPEN	September 13, 2018
October 19, 2018	OPEN	October 4, 2018
October 22, 2018	OPEN	October 4, 2018
November 21-23, 2018	Closed	N/A
December 24-31, 2018	Closed	N/A
January 1, 2019	Closed	N/A
January 2, 2019	OPEN	December 10, 2018
January 18, 2019	OPEN	January 3, 2019
January 21, 2019	Closed	N/A
February 15, 2019	OPEN	January 31, 2019
February 18, 2019	Closed	N/A
March 22, 2019	Closed	N/A
March 25-29, 2019	OPEN	March 7, 2019
April 1, 2019	OPEN	March 7, 2019
April 19, 2019	Closed	N/A
May 23-24, 2019	TBA	TBA
May 27, 2019	Closed	N/A
May 28-31, 2019	TBA	TBA